

## EFFECTIVE 2/6/13

Help us keep costs down. Please follow these instructions. It is the easiest, fastest, and most accurate way for us to receive your project and process it to completion. Failure to follow these instructions causes us to have to do more work than necessary, which increases costs.

**PAYMENT** - We will advise of any necessary deposits. Deposits are unnecessary except where jobs entail a great deal of parts or services from outside vendors. Please DO NOT pre-pay in full. The balance is due immediately on completion of project (**shipment will follow upon receipt of funds and the completion of any work that may remain**). Acceptable forms of payment include money order, cashier's check or credit card (VISA/MC/DISCOVER). **Kentucky residents must add 6% state sales tax on parts totals.** Past due accounts will be charged 1.5% per month. No CODs.

## **SHIPPING** - Shipping is easy!

1. Simply ship your weapon to us via Fed Ex or UPS Overnight. We recommend Fed Ex because we ship with Fed Ex. We are in their database as a licensed dealer/manufacturer of firearms. This should eliminate any issues at the counter. If you encounter problems, please call us from that location for assistance.

2. Firearms may be shipped between owners and gunsmiths/manufacturers, via common carrier, without the services of an FFL holder (27 CFR, part 178.147). Postal regulations, however, state that firearms may be mailed only between licensed dealers. Firearms will be returned via Fed Ex unless otherwise arranged. Shipment will be made to the return address noted on the Work Order form unless an FFL is supplied for an alternative address. All shipments are made "signature required", so please take that into account when the return address is selected and noted on the Work Order form. This is the return address we must use. It is best to use a business-hours address where someone will be able to sign for the delivery without special scheduling or arrangements.

When shipping, please follow these steps:

1. Enclose a Gemini Customs WORK ORDER form, filled out as completely as possible, with your shipment. Incomplete or illegible order forms are a major cause of delay and confusion in processing orders, even yours. Write so we can read it! Shipments received without completed Work Order forms will be delayed until we receive the completed Work Order form. It is simply easier to include a copy of the form with your shipment.

2. Unless payment is to be made by credit card, please note any deposits made in the form of checks or money orders. If you do not want to put your credit card info on the Work Order form, make note on the form for us to call you for that information.

3. Package your firearms securely. Ensure that they are unloaded.

4. For additional security when shipping, request a "delivery confirmation/signature required"

service. If you wish to verify arrival of your gun at our shop, please retain your package tracking number and contact your carrier. Do not call us to confirm the receipt, that takes time from bench.

5. Handguns must be sent Overnight. Allow approximately \$70 for return shipping and handling for most packages to most of the lower 48 states. Insure your firearms. Add \$.90 per \$100 of value of insurance. We recommend insuring your gun for fair replacement value. Alaska, Puerto Rico and Hawaii freight is extra. Due to the considerable paperwork, voluminous correspondence, risks and costs associated with international sales, we do not accept orders for custom revolver services, complete guns or parts, beyond the borders of the United States. Shipping rates and conditions are subject to change without notice.

In order to minimize shipping costs, we strongly recommend against shipping handguns in heavy, hard cases. These can weigh 5-10 lbs. and double the cost of return shipping. \$100+ charges are not unknown. As often as possible, please ship in factory boxes that fit within FedEx shipping boxes.

#### SHIPPING/PHYSICAL ADDRESS:

GEMINI CUSTOMS, LLC  
717 Botkins Lane  
Frankfort, KY 40601

**WARRANTY: THOUGH GEMINI CUSTOMS, LLC, IS CONCERNED FOR THE SATISFACTION OF ITS CUSTOMERS AND WILL REASONABLY ADDRESS ANY MECHANICAL OR COSMETIC DIFFICULTIES WITH THE PROVIDED GOODS AND SERVICES, NO WARRANTY OF ANY KIND, EXPRESSED OR IMPLIED, IS MADE. THE BUYER AND ALL FUTURE USERS ASSUME ALL RISK AND LIABILITY STEMMING FROM THE USE OF THESE GOODS AND SERVICES. PLEASE CONTACT US BEFORE RETURNING A GUN FOR INSPECTION OR REPAIR OTHERWISE SHIPPING IS AUTOMATICALLY TAXED TO THE OWNER.**

#### TERMS — The Fine Print

1. Prices and specifications are subject to change without notice. We reserve the right to substitute comparable parts and materials without notice. Where specifications are not noted, accepted standards will be followed. The pricing of the services listed is for guns in sound condition. Repairs or remedies for complications arising from worn or defective guns may incur additional charges. As a general rule, Gemini Customs will not accept guns that show evidence of material modification and reserves the right to reject these and any arms deemed unsuitable. Please do not ask us to work on guns already refinished or modified by other gunsmiths, good or bad.

2. Parts, whether custom-made or factory-made, are supplied and installed on an exchange basis. Please do not remove parts before shipment to us. These parts are used for repairs, restorations, etc. and are valuable to us and are a component part of the prices of the services we perform. If you wish to keep the original parts, please let us know and we will make price adjustments accordingly.

3. Sight regulation: In times past, we have test-fired for windage and elevation without charge on

many jobs that involve front sights, barrel installations, barrel fabrication or similar work. We can no longer do so and will automatically assess a fee to cover range time and ammunition. If you wish to waive the charge and adjustments and take your chances with our educated but untested guess, just let us know. However, subsequent adjustments will not constitute warranty work and will incur the usual charges (and any related costs) to correct, plus return shipping and insurance. We hope and trust that you will understand and can bear with us. Also, due to variations in shooters' eyes, grip, local shooting conditions, your shooting results will almost certainly differ somewhat from ours, particularly with respect to fixed-sight guns. None of us can help that. All we can do is make a serious effort to get it right for us and hope your results will be close. Bear in mind that you will still have to fine tune adjustable sights. Please note on the Work Order form the manufacturer and type of ammo you expect to use (i.e. Winchester, Federal, Remington, etc). We reserve the right to charge for specialty test firing ammo that we do not ordinarily stock. All test firing is done at 20 yards by a skilled marksman who knows what he is doing.

4. To conserve the useful service life of guns and shooters, we recommend the use of mid-range loadings for extensive practice. Full-power loads should be reserved for familiarization, sighting and serious work.

5. Sturm, Ruger and Co., Smith & Wesson Firearms, Colt Firearms and any other makers whose products are subject to modification do not endorse or condone any of the modifications featured in this website. These modifications may violate any warranties that the factories might ordinarily extend. Most, if not all, factory names, model names, etc., are registered trademarks of the respective firms.

6. Gemini Customs assumes no responsibility for the use of hand-loaded ammunition in its custom guns. It is essential that the re-loader exercise great care and good judgment in the assembly of ammunition. A thorough knowledge and understanding of safe reloading practices is imperative. Any reloading data provided or recommended by Gemini Customs is for informational purposes only.

7. Any estimates, oral or written, made with respect to deliveries of goods and services represent our best guess at the time. We will not be bound closely to estimates; that's why they are called estimates! Where grip making, engraving, specialized finishing, exotic tools or materials are involved, there is an elevated likelihood of delay. Please bear with us. We will do our level best to deliver in a timely manner. We do not get paid until we are done with our part of a job or very nearly so.

8. Before ordering custom gun work described on this site, please make certain that your state will allow their importation. Some states, particularly California, Massachusetts and, perhaps, New York, may not allow the production of, or purchase of, custom guns from out of state or guns of certain vintages which may not meet state-imposed "safety" and design mandates. It is imperative that you consult with your local authorities in hostile jurisdictions before order or purchase. In any case, firearms can be shipped only to an FFL holder. Bear in mind that there may be local charges in the form of NICS fees, state and local sales taxes and dealer transfer fees. Due to intricacies and constantly changing rules of each state, ultimately it is the responsibility of the firearm owner to determine their state's regulations.